

INSIDE OUT

To Provide Services, with Dignity and Respect, That Help People Become Self-Sufficient.

Executive Director's Update:

- **Happy Anniversary!** 2015 marks the 50th year of our agency providing great community services. Thanks go out to the planning committee for their work so far to use this occasion to promote the agency and help to build community awareness. We are in the beginning stages of planning an event in late September to celebrate our anniversary.
- Congratulations to the Head Start/Early Head Start program on great results from the first 2 of 5 on-site reviews by the Federal reviewers. The reports from the CLASS review and the Health & Safety review provide confirmation of the great work that our staff do everyday! The third on-site review was the ERSEA/Fiscal area conducted the last week of April. The report should be available soon with the results, which we expect to be "clean". The final 2 reviews (Governance and Program Management) will occur during next program year.
- Congratulations to Katrina Chaffee and all the staff of the new Early Head Start/Child Care Partnership (EHSCCP) program. We're excited as we move forward in this new model of providing EHS services while also being able to maintain our current great services. Several of the staff hired for the new program have been hired from our current program. While this certainly creates some challenges for the current program in terms of hiring and training replacement staff, I think it really speaks loudly of the quality of the people who have committed themselves to work for this agency and our programs. Our normal hiring process was followed closely, and (not surprisingly) many of the best candidates were internal applicants. We've got a fair amount of work to do to get the new program "off the ground", but we're well underway and have a great team working on it. We're hoping to have the first children enrolled in July, working toward the full enrollment of 72 children at approximately 19 partner child care sites. This program is another great tool in our toolbox to support families working toward self-sufficiency!
- Congratulations to all of our award winners (see later section of the newsletter) at the spring inservice! It's always a great honor to have the opportunity to recognize excellence amongst our ranks!
- Thank you to all staff who helped to promote our annual customer satisfaction survey. We will receive the results next week and will present the results to the Board of Directors on June 22nd.
- I'm pleased to report that we have been awarded another grant for the RESTORE program. This program provides emergency home repairs for low income seniors and is an annual competition for funding. Congrats to Nate on another quality application and congrats to the Weatherization program staff for the successful track record of providing great services that makes these grant applications possible!
- I hope everyone has a great summer!!



Summer is just around the corner. Please have a safe and fun summer.

Job Postings For those staff who are lucky enough to have the summer off don't forget to check on the website for job postings!! They will no longer be mailed to each person.

PERFECT ATTENDANCE

January – February – March

Jeff Bater	Mary Beth Bennett	Floyd Campbell	Donna Caton	Katrina Chaffee
Sheila Colf	Magali Converso	Willie Drisdorn	Gary Elich	Ed Fancher
Michele George	Laura Harvey	Stephanie Hill	Lynn Homer	Teri Lester
Sharon Litchfield	Bonnie Malakie	Barb Miller	Kim Miller	Christy Robertson
Samantha Rondeau	Edna Schramm	Donna Sprandel	Melissa Thompson	Nate Varland
James Willis, JR	James Willis, SR	Rhonda Wright	Heidi Wyant	Joann Zajacowski
Ray Zuczuski				

NEW PROGRAM STAFF

Early Head Start/Child Care Partnership – EHS/CCP

The following people have been hired for this program as of June 1, 2015.

- **EHS/CCP Manager – Katrina Chaffee – has been a lead teacher for Kendall Head Start since August 2013.**
- **Family/Community Partnership Specialist – Mary Beth Bennett – has worked for Community Action of Orleans and Genesee since February 2006 and is currently a Family Advocate in Batavia**
- **Infant/Toddler Specialist – Janet Foppes – has been a Primary Caregiver at Batavia since October 2002.**
- **Infant/Toddler Specialist – Stacie Gronski – has been a Primary Caregiver at Medina since July 2013**

NEW STAFF

Cheryl Upshaw – 05/12/2015 - Sub – Head Start

Cheryl is a sub in the Batavia Center. She lives in the Bergen Area with her husband, Theo and their 3 children and 1 cute little dog named Pip. Cheryl also works as a bus monitor at the Byron/Bergen school. She enjoys crafting, sewing and her church.

Julie Bailey – 06/01/2015 – Primary Caregiver – Early Head Start

Julie lives in Batavia with her three daughters. She is working at the Batavia Center.

CONGRATULATIONS TO CONGRATULATIONS TO

➤ **Lynn Homer**, Bus Driver (a new Grandma) and **Diane Bechteler** (a new Great Grandma)



Lynn's daughter, Brittany gave birth to:

Brooklynn May Danser

Born on March 24, 2015

8 lb 7 oz and 20 and ½ inches long

Nate Varland, Director of Support Services



Josephina Louise was born at 6:45pm
05/12/2015.

She was 8lbs, 4oz and 20.25 inches long.

EMPLOYEE INFO

- Taryn Moyle – New Child Care Resource and Referral Manager (CCRR)
- Sharon Litchfield’s (HS son, Ben- named as • Orleans Enterprises Worker of the Year – Benjamin Litchfield, who is dedicated to his work, performing it with a positive attitude.
- ARC AWARDS – go to family member of employees (articles from Orleans HUB)
In-laws of Stephen Cox (CATS Bus Driver)
Arc ‘Best Friends’ are happy to serve senior citizens



An Albion couple who recently retired was looking for a way to give back to the community. Rob and Debbie Monnier heard The Arc of Orleans County could use volunteers for the Meals on Wheels program. They figured they would help once a week, delivering meals to home-bound senior citizens. The Arc runs the program from the former grammar school on East Academy Street. The Monniers have gone far above their initial commitment. They typically volunteer five days a week. They have befriended many of the seniors, who wouldn’t otherwise have a visitor on many of those days. The Monniers will make return visits or call the seniors to check on their well-being. Often they will get their mail or newspapers for them.



ACT PROGRAM –

Michelle Gavenda was made a full time Youth Worker as of January 1, 2015. Picture of ACT staff contributed by Jan Albanese.

Jared Atwell –Jeff Atwell’s (Weatherization Auditor) son Jared was named to the 2015 New York State All-State Sporting Clays Team for the second consecutive year! This is an honorary award given to 17 of the 760 eligible shooters in New York State for their competitive shooting accomplishments in 2014

HOLLEY CENTER

We are happy to announce that one of our Youth Center members submitted a poster to GCASA’s Social Norming Poster Contest. This years’ youth were asked to design a poster that completed this question...”I choose to _____instead of using alcohol.” The social norms approach is one of the fastest growing approaches to combat student health issues and the related problem behaviors. Social norming theory states that students are affected by their peers’ behavior. We are pleased to announce that Jacquelyn Feliciano is our 2015 Social Norming poster Contest Winner in Holley. Jacquelyn’s poster will be displayed throughout the school district to help combat the misperception that “all” youth consume alcohol. This is quite an honor, there is a reception June 4, 2015 at GCASA.



**Music study at Albion Full Day –
contributed by Nancy Eastlack
and Theresa Price**

Great Job Graduates

Hunter Taylor, son of Terri Taylor (HS Batavia) will be graduating from Byron-Bergen High School on June 27th. His future plans are to attend Alfred State College for the Welding Technology program.

Randi Zakes, daughter of Tracy Zakes (HS Albion) will graduate from Canisius College on May 16. with a bachelors in Health and Wellness. Randi plans on continuing her education and pursuing a degree as a Physician Assistant or Physical Therapist either at Boston College or University at Buffalo

Rachael Kiefer, daughter of Barb Kiefer (Fiscal Office) is graduating from Lyndonville on June 26th. She is in the top 10 of her class. She is going to MCC for Liberal Arts.

Pat McCall- Small's son's, **Paul Jr (oldest) and Charles** received their Bachelor's Degree this year...Paul his degree is in Organizational Management and it was completed through University of Phoenix. Charles has his Bachelors in Psychology from Buffalo State University

Janelle Fancher, daughter of Ed Fancher (Executive Director) is graduating from Notre Dame HS and headed to Niagara University to major in Biology with a pre-med intent. She has also been accepted to participate in Niagara's Undergraduate Research Fellowship Program. Ed's son **Kyle** is graduating from D'Youville College with his BS in Biology and will be continuing at D'Youville in pursuit of Doctor of Chiropractic degree.

Alexandra Gloskowski, daughter of Kim Gloskowski (Batavia Center) will be graduating from Batavia High School in June. She will be attending Genesee Community College in the fall. She will be working toward a degree in math and science. She won the President's Scholarship as well as the Batavia Lion's Club Scholarship.

Jake Lester, Amy Lester's son, graduated from St Bonaventure University, Cum Laude, with a Bachelors in Business Administration – Accounting.

Brian Albanese, Jan Albanese's son graduated from SUNY Brockport – Computer Information Systems.

Mikayla Hilobuk, daughter of Jackie Hilobuk (cook asst – Medina) is graduating high school.

Rhonda Wright, Head Start employee just graduated from GCC, majored in Human Services and minored in Early Childhood Education.

Janet Foppes family:

Janet (EHS Primary Caregiver) graduated from GCC with a Teacher's Assistant Certificate. She plans to continue and earn her Associates Degree.

Audrey – Bachelors Degree in English Education, Magna Cum Laude * Phi Beta Kappa – continuing on to earn her Masters in English Education and English as a second language.

Alden received his liberal arts Associates degree from GCC. He plans to go back to GCC to earn a second degree in Theater and Art.

Iris Kay will be graduating from Oakfield-Alabama High School, 4th in her class. She will be performing in “The Mystery of Edwin Drood” at GCC this Fall.

Amber will be graduating from Oakfield-Alabama High School as the Salutatorian. She will be attending GCC next Fall and plans to get a degree in Theater and Arts.

News from Bonnie Malakie, Director of Children and Youth Services

I have just reviewed Diane's list of staff who have had special recognitions and news about their family members and/or themselves. Congratulations to all of you! The list is impressive and for those of you that are parents, please give yourself a “pat-on-the-back”, as you have been your child's first and most important teacher! This is what we tell Head Start parents repeatedly and it is true for all parents...your children are to be congratulated for their accomplishments BUT, so are you, nice job 😊!

Thank you for all of you who collected Customer Satisfaction Surveys. I think we had some from every program! We will be receiving the report from the Albion High School statistics class soon and have a report for the Board of Directors and the Advisory Board meeting on June 22. The results will be made available to you as well in the future.

It is hard to believe we are coming to the end of another school-year and therefore program year for Head Start! As all of you know. It has been an extremely busy year for Head Start as we had the CLASS (classroom observations), Health and Safety and Fiscal/ERSEA reviews. All of these took extra work and effort as we went through this new monitoring process. We have heard about the results of the CLASS and Health and Safety portions and they were “good reports”. We don't have results of the Fiscal/ERSEA review yet, but hope to soon. Special thanks to all staff, not just Head Start but throughout the agency, who helped to make these review weeks go smoothly and well.

As you heard at the agency in-service, we are working hard to get the new EHSCCP program up and running. We have most of the program staff hired and hope to have our first set of day care providers ready to enroll children in July. Thanks to everyone who has worked hard to help make this happen!

It is especially nice that some of our staff have been hired for new positions in the program, but that means we have some staff vacancies. Watch for postings over the next month or so. If you are laid-off for the summer please keep an eye out for postings on the agency web-site and ADP page so you don't miss an opportunity.

As we move into the summer months I encourage all of you to take extra time for yourself and your family to enjoy the longer days, warmer weather and opportunity to relax and enjoy the activities. Don't forget the 2 Children's Carnivals- (Orleans on July 10 and Genesee on August 21) and many other free activities for families throughout our area.

Thank you for all you do at Community Action and have a fun, safe and blessed summer!

Your Community Action Goodwill Committee

We're here to help! It's often our task to offer comfort and support to those who are facing life's not-so-small challenges such as serious illnesses or the loss of a loved one. Occasionally, we get to help a member celebrate the purchase of a new home or the birth of a baby.

We can *always* look forward, however, to Spring. It's our happiest time of year with multiple chances to help celebrate and recognize the joyous achievements of members and their children as they earn high school diplomas and college degrees.

Please join us in congratulating all of the graduates of 2015!



Employee receiving degree of higher education, certification, etc. : Janet Foppes



Children of employee members –college graduates:

Brian (Jan) Albanese
Kyle (Ed) Fancher
Alden (Janet) Foppes
Audrey (Janet) Foppes
Jake (Amy) Lester
Randi (Tracy) Zakes

Children of employee members- high school graduates:

Janelle (Ed) Fancher
Amber (Janet) Foppes
Iris (Janet) Foppes
Alexandra (Kim) Gloskowski
Rachael (Barb) Kiefer
Hunter (Terri) Taylor

If you know of any who have not been recognized, please contact any of the representatives listed below, so we can make sure they receive a card and small gift.

<u>REPRESENTATIVE:</u>	<u>CONTACT #:</u>	<u>SITE/AREA/PROGRAM:</u>
Janet Foppes (Chairperson)	343-3807	Early Head Start Child Care Partnership
Cheryl Bartz (contact person)	343-5917	Batavia: HS, Toddler HS & HS Bus Drivers
Amy Lester (Treasurer)	589-5605	CA Admin (Albion), ACT, Main St. Store, CATS & EOCC
Judy Martino (Secretary)	343-7727	CCR&R (Albion & Batavia), and Batavia CA
Pam Wadhams UPK	589-5683	Albion: HS Admin, HS & HS Bus Drivers, Albion & Kendall
Christy Robertson	798-2261	Medina: HS, Infant & Toddler HS & HS Bus Drivers



We would like to extend a warm thank you to everyone who participated and donated to our annual auction- once again it was a success! Also, we would like to welcome all of our new members! Thanks to all of the Goodwill members for your continued support ☺

ANNIVERSARIES

APOLOGIES TO

JOSEPH WRIGHT

Weatherization Technician since April 13, 2008. He should have received his 5 year pin at the in-service – sorry Joe and Congratulations.



APRIL

Donna Caton – 04/25/2011
Nathan Varland – 04/11/2005

Andrew Ebbs 04/02/2012
Joe Wright 04/13/2009

Henry Thomas 04/10/2014
Tiffanee Robb 04/28/2014

MAY

Lisa Boyle 05/01/2008
David Laraby 05/07/2013
Jessica Tracy 05/15/2012
Jacob Lester 05/19/2014

Willie Drisdorn 05/04/1981
Pat McCall Small 05/11/1998
Lisa Wittmeyer 05/07/2002
Randy Hinkley 05/19/2014

Dawn Gray 05/07/2013
Carrie Moreland 05/10/2010
Jennifer Pickett 05/21/2014
Samantha Rondeau 05/28/2014

JUNE

Betty Grimes 06/03/1997
Brenda Cook 06/09/2014

Donna Wojdat 06/18/2012
William Tuttle 06/30/2014

Barb Miller 06/02/2014
Stephanie Hill 06/23/2014

JULY

Stephen Cox 07/09/2014
Tracy Zakes 07/22/2013

Kari Powers 07/31/2014
Stacie Gronski 07/29/2013

Cheryl Bartz 07/07/2004
Teresa Elam-Zwifka 07/29/2014

AUGUST

Jeffrey Bater 08/27/2007
Ronald Bramer 08/09/2012
Judy Martino 08/09/2005
Christy Robertson 08/11/2008
Theresa Price 08/27/2001
Amy Kingsbury 08/18/2014
Tabitha Vick 08/18/2014

Amy Lester 08/14/2002
Ann Smith 08/12/2013
Ken Pritt 08/01/2005
Terri Taylor 08/23/2011
Katrina Chaffee 08/28/2013
Sharon Litchfield 08/18/2014

Larry Montello 08/06/2012
Lynn Homer 08/01/2014
Cathy Brien 08/08/1995
Margie Davies 08/24/1998
Kim Schroeder 08/21/2013
Teresa Pawlak 08/18/2014

SEPTEMBER

Barb Kiefer 09/09/2013

Mary Guzik 09/19/1983

Gary Elich 09/24/1981

Kristina Holmes 09/06/2011

Angelica Brown 09/10/2012

Donna Woodworth 09/03/2002

Floyd Campbell 09/08/2014

Deb Rothmund 09/24/2001

Stacey Radford 09/03/2002

Joann Zajaczkowski 09/10/2007

Kim Miller 09/09/2011

Jackie Hilobuk 09/10/2012

Pam Wadhams 09/22/2003

Kim Gloskowski 09/09/2009

Michelle Gavenda 09/08/2014

Jenelle Boyd 09/08/2008

Jackie DeMarco 09/09/1991

Bonnie Malakie 09/01/2000

Jennifer Colton 09/12/2013

Employee Assistance Program

A benefit that is available to all full and part time employees and those in their household is EAP. Each family member is entitled to receive up to 3 face to face visits for emotional or work life counseling a year. Access is now available to a website with an abundance of great resources including setting up your own "library" of information that interests you. You can sign up to regular emails to keep you updated. Your EAP provider is now The Hartford Ability Assist Counseling Services. They are available to help with the following:

Emotional or work life counseling

- Job pressures Stress, anxiety and depression Substance abuse Relationship/marital conflicts
- Work/school disagreements Child care and elder care referral services Financial information and resources
- Managing a budget Getting out of debt Saving for college Retirement Tax questions
- Legal support and resources Debt and bankruptcy Buying a home Divorce Guardianship Power of attorney
-

They are easily accessible. A phone call away – 1-800-96-HELPS 1-800-964-3577 OR

Website – www.guidanceresources.com

1. In the company/organization field use HLF902
2. Create your own user name and password.
3. Finally, in the Company Name fields at the bottom of the personalization page use: abili

SAFETY ACTION TEAM ----- PLEASE THINK SAFETY!!

Members: Director – Donna Wojdat – 589-5605 – ChairPerson – Lisa Wittmeyer - 343-7798

Secretary – Laura Harvey – 589-5683

Staff Members – Mary Guzik – 589-7700, Andy Ebbs – 589-5605, Chris Schuster – 798-2261, and

Jim Soccio – 343-7798

***** Traffic Safety Alert Bulletin *****

MOTORCYCLE SAFETY AWARENESS AND TIPS



General Guidelines for Riding a Motorcycle Safely....BE VISIBLE!!

- Remember that motorists often have trouble seeing motorcycles and reacting in time.
 - Make sure your headlight works and is on day and night.
- Use reflective strips or decals on your clothing and on your motorcycle.
 - Be aware of the blind spots cars and trucks have.
- Flash your brake light when you are slowing down and before stopping.
 - If a motorist doesn't see you, don't be afraid to use your horn.

IN THE SPOTLIGHT

AGENCY AWARD WINNERS!!

Agency Staff Awards and Recognitions

April 17, 2015

Perfect Attendance _____ This award is presented to employees who have been employed for the entire calendar year 2014 and used no sick time during the year. Willie Drisdorn (again), Michele George (again), Joann Zajackowski (again), Kari Powers, Kim Gloskowski, Stacie Gronski, Mary Guzik, Barb Kiefer, Edna Schramm, and Nate Varland.

Achievement Awards – This award is presented to recognize staff, who have accomplished the goal of completion of a degree or certificate program.

Kari Powers – Completed teaching credential in Core Body of Knowledge for Early Childhood

Jeff Atwell – Completed Quality Control Inspector Certificate Program

MaryBeth Bennett – Received her Bachelor’s degree in Psychology

Katrina Chaffee – Received her Master’s degree in Education

Seniority Awards

5 years of service----- Kim Gloskowski, and Magali Converso

10 years of service----- Cheryl Bartz, Judy Martino, and Nate Varland

15 years of service----- Lisa Church, and Edna Schramm

25 years of service----- Heidi Wyant

Employee Recognitions

Leadership Award – 2 Winners this year ----Terri Taylor and Shelcy Pleuckhahn

The Leadership Award is presented to recognize the efforts of an employee who has taken a strong leadership role in issues affecting low-income, elderly, and disabled consumers. This year’s nominees were.....Christy Robertson, Diane Bruce, Kim Miller, Lisa Wittmeyer, Terri Taylor, Rhonda Wright, Judy Martino, Shelcy Pleuckhahn, Ann Bartel, Anne Clark, Taryn Moyle, Jim Soccio, Stacey Radford, Lisa Church, Pat McCall-Small, and Cheryl Bartz.

Some of the comments from Terri’s peers are:

Although she was taken out of her comfort zone this year, she stepped up to the challenge in a big way. She’s shown us all what it means to be a “team player” working in a truly selfless way so that the classrooms can run smoothly, and the children will get the very best care possible. She is someone who will help and guide you in the right direction. She is committed to the children and families we serve. She is very dedicated in forming positive, lasting relationships with both the children and the families. She is a team player and a positive role model for her peers. Terri has gone “over and above” this year, as usual. She is a true leader – calm, thoughtful, considerate, confident and exels at her job. She is a wonderful role model for the Head Start classroom staff; the manner in which she assumed responsibility for children with special medical needs showed true leadership. Terri has an amazing attitude and cares so much for all her coworkers and our families. She is an amazing team player. She has such a big heart. Terri has really stepped up to help out our new full day teacher to help her see and learn all that we do for the children we serve. I am so proud to call her my partner, our team member and my friend.

Here is what Shelcy's peers are saying:

She is great as being an advocate. She really cares for the families and you can tell it's coming from her heart. She is always available to her families as well as new families. She is always there for the parents. Her passion and mission to support and encourage others carries through everything she does. She is a teamplayer, hard worker, kind, and has a positive spirit that is both respected and contagious. Shelcy has love in her heart for children and families.

Spirit Award - Sheila Colf

The Agency Spirit Award is presented to recognize employees who have promoted the mission, vision and values of the agency in a positive manner. This year's nominees were..... Kari Powers, Cathy Brien, Janelle Boyd, Stacie Gronski, Jen Colton, Cheryl Bartz, Shelcy Plueckhahn, Jessica Tracy, James Willis, Marie Rowcliff, Jen Wolfe, Sharon Wright, Laura Harvey, Nancy Eastlack, Sheila Colf, Ann Bartel, Chanda Sundown, Freddie Stewart, Pat McCall-Small, and Ann Dhanda.

Here is what Sheila's peers are saying:

She is always upbeat, fun and has a blast. She can always make the kids laugh and she loves to do it! She is willing to help out in any way in any department. Sheila is always willing to go where the support is needed (including other sites) at the drop of a hat. She has a strong love for her job and is here for all of the right reasons. She is one of the kindest hearted people I have ever met. She has spirit and the children love her. Sheila has a great attitude towards our program. She has a heart of gold! Sheila has a lot of spirit.

Rookie of the Year Award - Stephanie Hill

The Rookie of the Year Award is presented to recognize an employee who reflects the mission, vision and values of the agency and has made a positive impact during their first year of service. This year's nominees were..... Barb Miller, Floyd Campbell, Stephanie Hill, Sharon Litchfield, Tiffanee Diltz, Tammy Slingerland, Cheryl Shaw, Donna Spradel, Lynn Homer, and Tabitha Vick

Stephanie's peers say:

She is great with the children and always helping out her families. She is a great addition to the team! She has a positive, dedicated and hardworking attitude. She is an asset to both the children and families and the agency. Stephanie does her job so well and always with a smile! Stephanie is always willing to help others and she doesn't judge what she sees and hears. Stephanie is a hard worker. She is always on a mission, working hard to the job done and helping her families. She is respected by staff, children and families. Her relationships with the families she serves is strong.

Best Supporting Actor/Actress – Edna Schramm

The Best Supporting Actor and Actress Award is presented to recognize an employee who consistently supports the efforts of their team and the agency. This year's nominees were..... Christy Robertson, Nara Campbell, Sheila Colf, Edna Schramm, Laura Harvey, Andy Ebbs, Freddie Stewart, Judy Martino, Mary Guzik, Joann Zajackowski, Rebecca Scutt, Diane Bruce, Sharon Wright, Betty Grimes, Terri Lester, Barb Kiefer, Cheryl Cotton, Jessica Tracy, and Jeff Bater

Some comments from Edna's peers are:

She's always willing to step in for those who are out sick or taking a vacation. Her title is simply "Bus Driver", but she also acts regularly as the person who gives bathroom and lunch breaks, steps in to sub in the toddler room when needed, takes over cleaning duties, acts as teacher's aide during play groups, and even takes over duties in the kitchen when necessary. I know of no other employee who is able and willing to be that flexible in such a competent way. She is always willing to fill in where ever needed – she never says no. Edna will do her own job and help with others to get the job done. The children and parents really love Edna and are

comfortable around her. She is quick to cover areas that need help without even being asked. Edna's always there and willing to do whatever is needed to support the center. She sees something that needs to be done and just takes care of it without asking.

Patti Rupnig Award – Cheryl Cotton

The Patti Rupnig Award is presented to recognize an employee who consistently provides service with commitment, professionalism, and dedication to the mission, vision, and values of Community Action. This recipient must demonstrate an honest and direct communication style, a just do it attitude, a willingness to go the extra mile to help someone in need. He/She is respected by the community and co-workers. This employee is willing to work with a variety of people and possess a loving and caring attitude.

This award is in memory of Patti Rupnig, dear friend and valued employee of Community Action, who lost her battle with cancer on September 13, 2002.

This year's nominees were....Chris Schuster, Judy Martino, Stacie Gronski, Cheryl Cotton, Jenelle Boyd, Laura Harvey, Jessica Tracy, Shelcy Plueckhahn, Freddie Stewart, Terri Taylor, Lisa Wittmeyer, Christy Robertson, and Gary Elich

Here is what Cheryl's peers are saying:

Cheryl is such a big part of CCR&R. Whenever asked to do a training or participate in CCRR functions she's there to lend a hand. People enjoy her company and like to work with her. I've heard people say she has a "soothing effect and positive attitude". She maintains a positive attitude regardless of who she comes in contact with. She has worked very hard on understanding the child plus system and shares info in an effective understanding way. She is always open to suggestions; she takes time to listen. Cheryl always answers any question co-workers have as quickly and honestly as possible. She is always available to talk and help and she does everything with a smile and can-do attitude. Cheryl does a great job, has a positive attitude and works hard to make sure everyone understands the health requirements.

Directors Award – Cathy Brien

In 2004 we instituted the Director's Award to recognize one outstanding employee who the Director's team selects for special recognition. In choosing a recipient for this award we consider the following:

- Faithfully carries out the mission of the agency
- Exemplary attitude with clients, staff, and community
- Good attendance and work record
- Respected by staff and clients
- Friendly, personable and polite
- Exhibits respect to others, even in difficult situations
- Willingness to "go the extra mile"
- Is a Team player

The person chosen can be full-time or part time, and will have been noticed to meet the above criteria by all Director's, either directly or through input from others.

Cathy has been with the Agency almost 20 years and began as a Fiscal Assistant. She changed positions a couple of times, taking on additional responsibilities with each change. Cathy currently is in the position of Weatherization Program Clerk. In her role, she is the voice and first face of Weatherization and our Home Rehab programs, especially in Orleans County. In many cases, she is the first person a family works with at Community Action. Cathy displays excellent customer service on a regular basis and also promotes other programs and services of the Agency. Putting the Customer first helps the families, the Weatherization staff, and the agency! Cathy's day to day work is critical to the management and success of the weatherization and home rehab programs.

In addition, she continually displays a positive attitude, despite working in some tough situations. Cathy has an infectious laugh, she demonstrates a “can-do” attitude daily, and plays very well in team situations. After all, it isn’t easy working with all of the Weatherization guys!

Cathy has volunteered for a number of agency committees and events over the years, like the Volunteer Key Result Area Team, the Events Committee, and other community events.

Cathy consistently displays professionalism on the phone and in person. Her job isn’t always fun, but she is always polite and courteous despite circumstances that are sometimes stressful and almost never easy (shared space, added responsibilities, unhappy customers due to long waiting lists, etc.). All of the Director’s think Cathy is a good example of an employee who fulfills not only the program mission but the mission of the entire agency. Thank you Cathy for your ongoing service to Community Action, your dedication to our mission and the difference you make every day!

Upcoming Events

June 2015

June 19th- Father’s Day Lunch 11:30am- Eastern Orleans Community Center, Holley
Contact Deb Rothmund for more information at 638-6395

July 2015

July 10th- Children’s Carnival 10am-2pm- Bullard Park, Albion
Contact Anni Skowneski for more information or to volunteer 589-5605

July 26th- Spaghetti Dinner to benefit 9/11 Tribute 12pm-4pm- Eastern Orleans Community Center, Holley
Contact Anni Skowneski for more information or to volunteer 589-5605

August 2015

August 2nd- Angels in Action Golf Tournament- Hickory Ridge, Holley
Contact Anni Skowneski for more information or to volunteer 589-5605

August 21st- Children’s Carnival 10am-2pm- Austin Park, Batavia
Contact Lisa Wittmeyer for more information or to volunteer 343-7798

School Supply Distributions for Orleans County- to be announced

Main Street Thrift Store:

Every Day on all Regular Priced Clothing!

50% off Daily Tag Sales- specified colors for each day of the week*

Each week a different colored tag is on sale

**COMMUNITY ACTION EMPLOYEES RECEIVE 30% OFF ALL REGULAR PRICED APPAREL
EVERY DAY AND 15% OFF ALL REGULAR PRICED HOUSEHOLD ITEMS***

***CONSIGNMENT ITEMS ARE NOT ELIGIBLE FOR DISCOUNTS.**

**Visit the store on Facebook at
Mainstreetthriftstore.albion**

**To see the many
great sales and special events.**

Emergency Services/Angels in Action:

**Always accepting donations of school supplies/clothes, household items, furniture/appliances, new toys,
yard sale items, and more!**

**Contact Anni Skowneski 589-5605,
Deb Rothmund 638-6395, or Lisa Wittmeyer at 343-7798**